

CLAIMS

- 1 1. A method comprising
2 detecting at a server on a publicly accessible
3 communication network that a mobile device communicating
4 with the server may have been stolen, and
5 making a telephone call to a call center to initiate action
6 in response to detecting that the mobile device may have been
7 stolen.
- 1 2. The method of claim 1 in which the publicly accessible
2 communication network comprises the Internet.
- 1 3. The method of claim 1 in which the detecting
2 comprises analyzing a message sent from the mobile device to
3 the server, the message containing information identifying the
4 mobile device.
- 1 4. The method of claim 3 in which the message is sent
2 from the mobile device to the server without indicating the
3 sending of the message to a user of the mobile device.
- 1 5. The method of claim 3 in which a periodic series of
2 messages is sent from the mobile device to the server, at least
3 one of the messages containing information identifying the
4 mobile device.
- 1 6. The method of claim 3 in which the message includes a
2 time, an address of the mobile device, a registration number,
3 and an identification value of the mobile device.
- 4 7. The method of claim 1 in which the mobile device
5 comprises a computer.
- 1 8. The method of claim 1 also including

2 causing the mobile device to disconnect from the
3 network in response to detecting that the mobile device may
4 have been stolen, and

5 causing a graphical user interface on the mobile device
6 to continue to appear as if the device is connected to the
7 network.

1 9. The method of claim 1 also including
2 recording a caller ID associated with the telephone call.

1 10. Apparatus comprising a media on which is stored
2 software capable of configuring a device to
3 receive a message from a server indicating a possibility
4 that the device has been stolen, and
5 in response to the message, initiating a telephone call to
6 a service location.

1 11. The apparatus of claim 10 in which the software is also
2 configured to cause the device to send a message to the server
3 through a network, the message identifying the device to the
4 server.